

# Information on the Right of Withdrawal from Service Contracts of the Doemens Academy GmbH

## Information on the Right of Withdrawal

### Right of Withdrawal

You have the right to withdraw from this contract within fourteen days without stating any reason.

The withdrawal period is fourteen days from the day on which you or a third party appointed by you, who is not the carrier, has taken possession of the goods.

*The withdrawal period is fourteen days from the day of the conclusion of the contract.*

In order to exercise your right of withdrawal, you must inform us (Doemens Academy GmbH, Lohenstr. 3, 82166 Gräfelfing, phone: +49 89 858050, fax: +49 89 85805-26, e-mail: [info@doemens.org](mailto:info@doemens.org)) by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to withdraw from this contract. For this purpose, you may use the sample withdrawal form attached hereto, which is, however, not mandatory.

In order to comply with the withdrawal period, it suffices if you send the notification of the exercise of the right of withdrawal before the end of the withdrawal period.

### Consequences of the withdrawal

If you withdraw from this contract, we must refund all payments we have received from you, including delivery costs (apart from any additional costs resulting from the fact that you have chosen a type of delivery other than the most cost-effective standard delivery offered by us), without delay and not later than within fourteen days of the day on which we received notification of your withdrawal from this contract. For such repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is earlier.

*If you have requested that the services begin during the withdrawal period, you shall pay to us a reasonable amount corresponding to the proportion of the services already provided up to the time you notify us of the exercise of the right of withdrawal in respect of this contract compared to the total scope of the services set out in the contract.*

You shall return or hand over the goods to us immediately and in any case not later than within fourteen days from the day on which you notify us of your withdrawal from this contract. The deadline will be deemed to be met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for testing the quality, characteristics and functioning of the goods.

### Loss of the right of withdrawal

*Your right of withdrawal will expire before the expiry of the withdrawal period if we have started performing the service with your explicit consent and have fully performed the services before the expiry of the withdrawal period.*

*In full awareness of the above information on the right of withdrawal, I, as the customer, explicitly demand that Doemens GmbH commences with performing its service even before the expiry of the withdrawal period. I am aware that in the event of a withdrawal, I must pay for the services already provided and that I lose my right of withdrawal upon complete fulfilment of the contract by Doemens Academy GmbH.*

\_\_\_\_\_, den \_\_\_\_\_, den \_\_\_\_\_

\_\_\_\_\_

## Sample Withdrawal Form of the GmbH (Service Contract)

### Sample Withdrawal Form

(If you wish to withdraw from the contract, please fill in this form and return it to us.)

To  
Doemens Academy GmbH  
Lohenstr. 3  
82166 Gräfelfing, Germany

Telephone: +49 89 85805-0  
Fax: +49 89 85805-26  
Email: info@doemens.org

### Withdrawal

I / we (\*) hereby withdraw from the contract concluded by me / us (\*) for the purchase of the following goods (\*)

*on the rendering of the following services*

.....  
.....  
.....

Ordered on: ..... / received on: .....

Name of the consumer(s): .....

Address of the consumer(s): .....

.....  
.....

Signature of the consumer(s): .....  
(only for hardcopy notifications)

Date: .....

(\*) Delete as appropriate